



GNSA Infotech Private Limited

Data for the Month ending (Dec 2022)								
SN	Received from	Carried forward from previous month	Received during the month	Total Pending#	Resolved*	Pending at the end of the month**		Average Resolution time^ (in days)
						Pending for less than 3 months	Pending for more than 3 months	
1	2	3	4	5	6	7		8
1	Directly from Investors	0	0	0	0	0	0	0
2	SEBI (SCORES)	0	2	0	2	0	0	1
3	Stock Exchanges (if relevant)	0	0	0	0	0	0	0
4	Other Sources (if any)	0	0	0	0	0	0	0
5	Grand Total	0	2	0	2	0	0	1

*Should include complaints of previous months resolved in the current month, if any.

**Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.

Month – wise data for the calendar year*					
SN	Month	Carried forward from previous month	Received	Resolved	Pending
1	2	3	4	5	6
1	July, 2021	0	1	1	0
2	August, 2021	0	3	1	2
3	September, 2021	2	0	2	0
4	October, 2021	0	2	2	0
5	November, 2021	0	0	0	0
6	December, 2021	0	5	5	0
7	January, 2022	0	1	1	0
8	February, 2022	0	NIL	NIL	NIL
9	March, 2022	0	NIL	NIL	NIL
10	April, 2022	0	1	1	0
11	May, 2022	0	2	2	0
12	June, 2022	0	NIL	NIL	NIL
13	July, 2022	0	10	10	0
14	August, 2022	0	16	16	0
15	September, 2022	0	7	7	0
16	October, 2022	0	8	8	0
17	November, 2022	0	1	1	0
18	December, 2022	0	2	2	0
Grand Total		2	59	59	2

Trend of annual (Calendar Year) disposal of complaints (for 5 years on rolling basis) *					
SN	Calendar year	Carried forward from previous Year	Received	Resolved	Pending
1	2018	0	36	36	0
2	2019	0	25	25	0
3	2020	0	55	55	0
4	2021	0	7	7	0
5	2022	0	59	59	2
Grand Total		0	182	182	2

Data upto 31st December 2022